

New York State Energy Research and Development Authority

Green Jobs – Green New York June 2016 Monthly Update

Period ending June 30, 2016

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Program Description

Green Jobs – Green New York (GJGNY) provides funding for energy assessments, low-cost financing for energy upgrades, and technical and financial support to develop a clean energy workforce. GJGNY is a statewide effort to strengthen communities through energy efficiency and uses constituency-based organizations to support program outreach in underserved communities. GJGNY enables New Yorkers to make a significant difference in homes, businesses and neighborhoods—making them more comfortable, more sustainable, and more economically sound. GJGNY is administered by NYSERDA and made available by the [Green Jobs – Green New York Act of 2009](#).

1 Workforce Development

GJGNY supports a broad range of education and training programs aimed at creating an experienced green collar workforce. This workforce will have the relevant skills and credentials needed to support New York State’s growing clean energy economy. The workforce training programs help meet the demand for energy efficiency and renewable energy measures and technologies. Through public-private partnerships, Workforce Development Programs fund the development and delivery of cutting-edge training programs, and provide financial support to those who wish to pursue new career training, professional certifications and critical on-the-job training.

1.1 Training Program Updates

Clean Energy Technical Training

Through June 2016, NYSERDA’s GJGNY training partners trained over 3,800 individuals in courses including solar thermal installation, introductory photovoltaic training, advanced air sealing, pressure diagnostics, BPI Basic Air Sealing and Insulation, oilheat technology, and thermography. The vast majority of NYSERDA’s GJGNY-funded training partnership agreements concluded by December 31, 2015 with just one remaining training contract continuing through 2016. SUNY Ulster will continue to deliver energy efficiency training through December.

2 Outreach and Marketing

GJGNY Outreach and Marketing provides for community-based outreach, enabling one-on-one assistance with the process of participating in the GJGNY Program. This, combined with both print and electronic statewide marketing initiatives, increases the reach of the program, particularly among disadvantaged populations and those not traditionally participating in energy-efficiency programs.

2.1 Outreach Activities

Constituency-based organizations (CBOs) continue to assist customers to access the Home Performance with ENERGY STAR program (HPwES) offered through Green Jobs-Green New York. Through June 2016, CBOs are responsible for 6,787 completed assessments resulting in 2,211 completed retrofits. Approximately 56 percent of those retrofits were for Assisted HPwES customers who have a household income of up to 80 percent of the county median income, which is the target market for CBOs. The remaining customers reached by CBOs are higher income households.

Figure 2-1. CBO Percentage of GJGNY Completed Assessments.

Figure 2-1 provides percentages of GJGNY residential assessment completions by quarter that were initiated by CBOs versus other sources, such as home performance contractors or online searches.

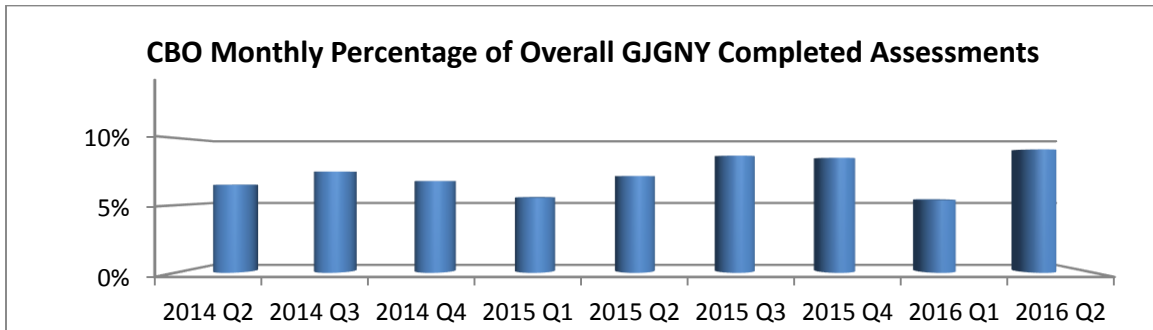


Figure 2-2. CBO Percentage of GJGNY Unit Completions.

Figure 2-2 provides percentages of project (by number of units) completions by quarter that were initiated by CBOs.

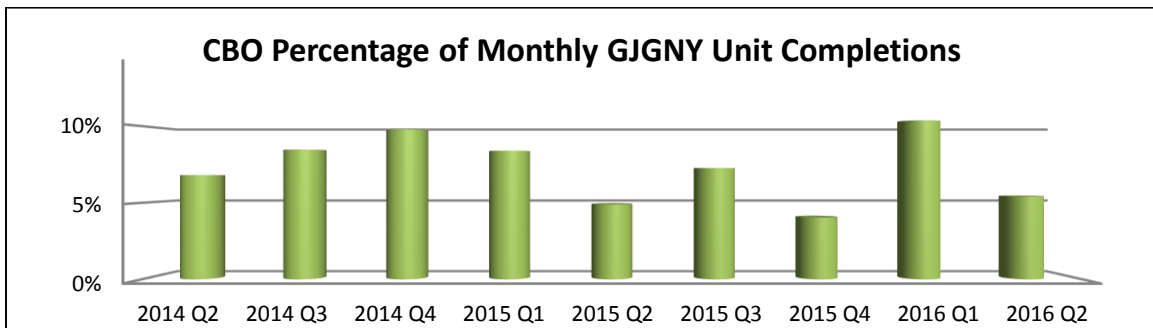
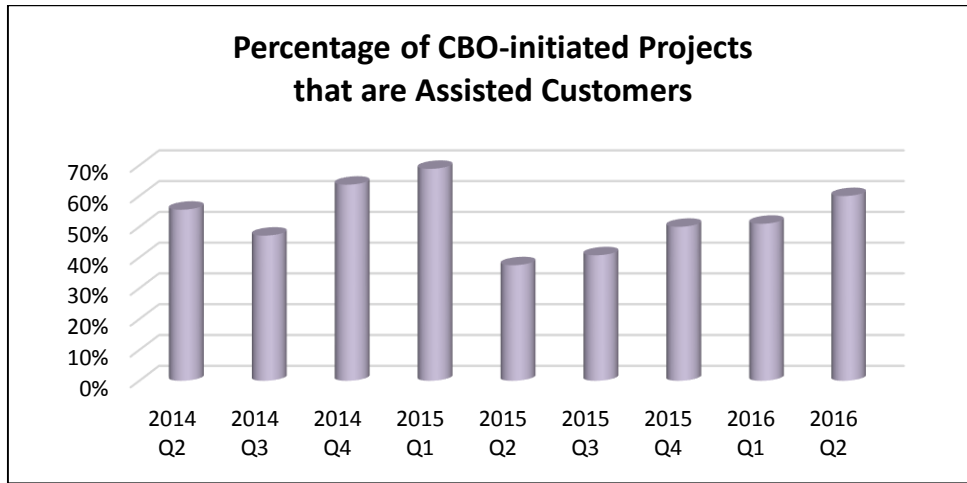


Figure 2-3. Percentage of CBO-initiated Projects that are for Assisted Customers.

Figure 2-3 provides percentages of CBO-initiated project completions for Assisted Home Performance customers by quarter.



CBO Events

CBO’s held several meetings in June and provided program information to a variety of organizations. RUPCO met with Grid Alternatives in Yonkers to discuss furthering program reach and also participated in the Plattekill Library Alternative Energy event. Chayya (for Neighborhood Housing Services of Jamaica) was able to meet with the Enterprise Green Communities representative in New York City to explore synergy with the program. Sustainable South Bronx met with the Bronx Chamber of Commerce. PUSH Buffalo participated in the Buffalo Juneteenth Festival, which drew large numbers of community attendees. PathStone continued to table at the South Wedge, Churchill and Lakeside weekly Farmers’ Markets. In addition, Pathstone tabled at the Morelle Center Health Fair and was pleased with the turnout. Public Policy and Education Fund of New York – Southern Tier attended the Broome County Senior Picnic, which is an annual event with many homeowner attendees. Neighborhood Housing Services of Staten Island took part in the SI Green and Clean Festival and the Family Day Event. Long Island Progressive Coalition tabled at the Eisenhower Park and Franklin Square Festivals, in addition to working with the Boys and Girls Club to set up a presentation on efficiency programs.

Monthly CBO Downstate Convening

The monthly CBO Downstate Convening was held on June 15, 2016 at Pratt Institute in Manhattan. Topics included: updates on activities, new CBO staff and training, and contract extension wrap up. The NYC Retrofit Accelerator was also discussed. This is a city initiative promoting the referral of

homeowner calls, which are not served by the commercial nature of the city program, to CBOs for handling through NYSERDA programs.

Innovative Outreach

PUSH Buffalo, along with solar supplier Solar Liberty, facilitated a Green Brewery tour that featured energy efficiency and solar program information during a casual brewery gathering at a green-friendly craft brewery. They plan on hosting a series of six similar tours. Adirondack North Country Association (ANCA) co-hosted the annual Clean Energy Expo at SUNY Polytechnic Institute in Utica. The Expo included an exhibit table to promote NYSERDA's efficiency programs. Over 250 guests were estimated to have attended. ANCA continued its work on the Akwesane housing efficiency retrofit project. Chayya/Neighborhood Housing Services of Jamaica networked with New York City Housing Preservation and Development and took part in their event, obtaining 115 leads. El Puente revived a former affiliation with North East Brooklyn Housing Development Corporation and is meeting with the owner's contractor to discuss how El Puente can assist in planned retrofit work by bringing them into the program.

One- to Four-Family Residential Buildings Program

GJGNY provides home assessments and financing to support energy efficiency and renewable energy improvements to one-to-four family homes.

NYSERDA's Home Performance with ENERGY STAR® (HPwES) program offers homeowners in New York State a comprehensive approach to improving energy efficiency and home comfort while saving money. Participating Home Performance contractors accredited by the Building Performance Institute (BPI) conduct energy assessments and upgrades. Income-qualified homeowners are eligible for additional incentives to make energy improvements.

The GJGNY loan also supports deployment of solar photovoltaic (PV) through the NY-Sun program, solar thermal (hot water) systems, and certain wood and pellet stove replacements through Renewable Heat NY.

3.1 Home Performance with ENERGY STAR® Assessments

Through June 2016, from the 125,762 approved assessment applications, 92,623 (74 percent) assessments have been completed. In the month of June, 1,969 free/reduced-cost comprehensive home energy assessment applications were received. The Program-to-date conversion rate from assessment to energy retrofit is 30 percent. The conversion rate for the period between June 2015 and June 2016 was a robust 38 percent. The average cycle time between assessment completion to project completion is 110 days.

Table 3-1. Home Performance with ENERGY STAR Assessments.

Table 3-1 provides HPwES monthly and cumulative assessment figures.

Timeframe	CBO Initiated since 11/1/11 ^a	GJGNY Totals since 11/15/10 ^b	
Received Audit Applications			
June	115	1,969	
Program to Date	10,406	131,887	
Average # of Applications Received per Month	183	1,954	
Approved Audit Applications			
Free			
June	131	1,969	
Program to Date	10,000	116,340	
Reduced Cost			
June	5	121	
Program to Date	566	9,422	
Total Approved Audit Applications	10,566	125,762	
Average # of Applications Approved Per Month	185	1,863	
Scheduled Audits			
Scheduled Audits as of End of Current Month	101	5,821	
Completed Audits			
Goal: (77,500-Audits)	Free		
	Month	85	482
	Program to Date	6,410	85,910
	Reduced Cost		
	Month	3	9
	Program to Date	377	6,713
Total Completed Audits	6,787	92,623	
Audit Funds Invoiced to Date		\$24,618,100.00	

^a Round 2 CBO production as of 6/1/2012.

^b GJGNY totals since 11/15/10 are inclusive of CBO initiated activities.

3.2 Home Performance with ENERGY STAR® Projects

Of the 27,679 projects completed through HPwES resulting from a GJGNY assessment and/or GJGNY financing, 9,164 (33 percent) projects are associated with income-qualified customers who have a household income of up to 80 percent of the county median income.

In June 2016, there were 515 HPwES project completions, of which 461 (90 percent) were associated with a GJGNY assessment or loan. Forty-one percent of the June GJGNY HPwES project completions were for income-qualified customers who have a household income of up to 80 percent of the state or county median income.

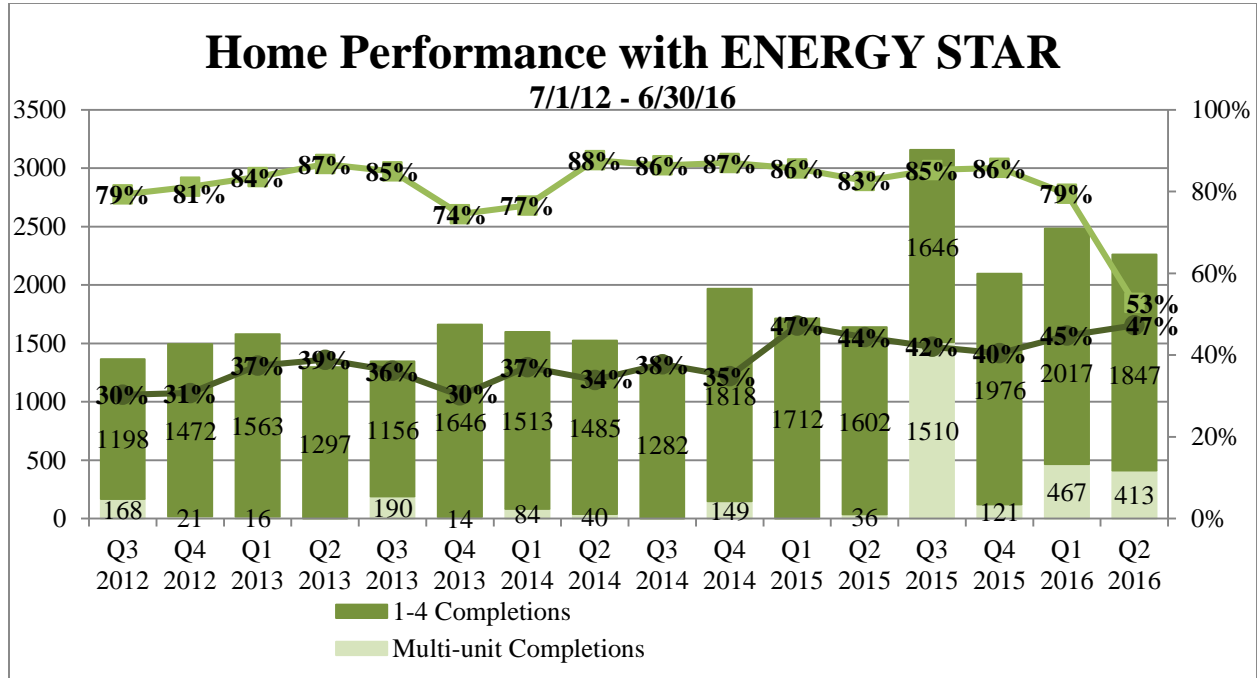
Table 3-2. Home Performance with ENERGY STAR Projects.

Table 3-2 provides HPwES monthly and cumulative project figures.

Timeframe	CBO Initiated since 11/1/11	GJGNY Totals since 11/15/10 ^a	HPwES Totals since 11/15/10 ^b
Projects Contracted			
To Date	2,262	27,187	NA
Completed Projects/Units^c			
Assisted			
June	13 / 13	188 / 189	217 / 218
Program to Date	1042 / 1231	9,164 / 9,589	15,710 / 16,316
Market Rate			
June	4 / 7	273 / 274	298 / 299
Program to Date	1068 / 980	18,515 / 18,715	23,379 / 23,632
Total Completed Projects/Units (Project Goal: 25,000)	2110 / 2211	27,679 / 28,304	39,089 / 39,948
^a Projects completed resulting from a GJGNY Audit and/or GJGNY Financing. ^b Total HPwES including GJGNY Projects. ^c Projects completed and units served resulting from GJGNY.			

Figure 3-1. Home Performance with ENERGY STAR Completions, Quarterly.

Figure 3-1 illustrates trends in HPwES project completions associated with GJGNY assessments or loans, by quarter.



3.3 One- to Four-Family Residential Buildings Financing

GJGNY provides two loan options for consumers: On-Bill Recovery (OBR) loans, which enable customers to make payments through their utility bills; and Smart Energy loans, unsecured loans that are paid back directly to NYSERDA's loan servicing contractor. Both loans offer expanded credit qualification criteria (Tier 2) enabling some applicants who would not qualify for a loan based on more traditional criteria (Tier 1) to qualify for GJGNY loans.

As of June 30, 2016, 15,830 Residential GJGNY Loans have closed to date, comprising of 11,477 Home Performance with Energy Star® (HPwES) loans, 4,339 Photovoltaic (PV) loans, 6 Solar Thermal (ST) loans and 8 Renewable Heat NY (RHNY) loans. Of the 15,830 total loans closed, 15.4 percent are Tier 2 customers, representing 15.0 percent of the total funds, while 84.6 percent are Tier 1 customers representing 85.0 percent of the funds.

Of the 11,477 HPwES loans closed to date, 31.3 percent are for Assisted HPwES customers, representing 23.4 percent of the total funds; while 68.7 percent are for Market Rate customers representing 76.6 percent of the total funds; 15.9 percent are Tier 2 customers, representing 15.3 percent of the total funds, while 84.1 percent are Tier 1 customers representing 84.7 percent of the funds. Of the loans closed for Assisted HPwES customers, 71.8 percent are Tier 1 loans, while 28.2 percent are Tier 2.

Since the launch of On-Bill Recovery, 26.8 percent of the Assisted HPwES customers who access financing use OBR Loans, while 33.8 percent of the Market Rate HPwES customers who access financing use OBR Loans; 27.2 percent of Tier 2 customers use OBR Loans while 32.4 percent of Tier 1 customers use OBR Loans.

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Table 3-3. Green Jobs–Green New York Financing Details.

Table 3-3 provides cumulative details of the Green Jobs–Green New York financing program. EE= energy efficiency only. PV = PV only. EE & PV = a loan incorporating both energy efficiency and PV. RH = renewable heat (pellet or wood stoves).

GJGNY Loan Type	Applications Received (Number)	Applications Approved (Number)	Loans Closed (Number)	Loans Closed (Dollars)	Loans Awaiting Closing (Number)	Loans Awaiting Closing (Dollars)
EE Smart Energy Loan	16,235	11,774	8,192	\$76,582,831	673	\$6,336,422
EE On-Bill Recovery Loan	9,133	5,984	3,285	\$36,898,132	153	\$2,801,935
Total	25,368	17,758	11,477	\$113,480,963	826	\$9,138,357
PV Smart Energy Loan	3,432	3,166	2,118	\$35,413,104	454	\$7,731,899
PV On-Bill Recovery Loan	4,748	4,086	2,198	\$38,198,988	669	\$11,269,440
Total	8,180	7,252	4,316	\$73,612,092	1,123	\$19,001,339
EE & PV Smart Energy Loan	67	49	18	\$333,181	2	\$34,169
EE & PV On-Bill Recovery Loan	174	86	5	\$110,783	3	\$48,234
Total	241	135	23	\$443,964	5	\$82,403
RHNY Smart Energy Loan	11	11	7	\$112,399	3	\$35,819
RHNY On-Bill Recovery Loan	1	1	1	\$13,445	0	\$0
Total	12	12	8	\$125,844	3	\$35,819
ST Smart Energy Loan	7	7	5	24,165	2	26,117
ST On-Bill Recovery Loan	2	2	1	4,830	0	0
Total	9	9	6	\$28,995	2	\$26,117
Grand Total	33,810	25,166	15,830	\$187,691,857	1,959	\$28,284,035

Table 3-4. Green Jobs–Green New York Financing Summary.

Table 3-4 provides a cumulative summary of Smart Energy Loan and On-Bill Recovery Loan activity.

Smart Energy		Financing Summary	On-Bill Recovery	
Tier 1	Tier 2		Tier 1	Tier 2
8,689	1651	Loans Closed	4,699	791
\$94,902,801	\$17,562,879	Value	\$64,559,869	\$10,666,308
\$10,922	\$10,638	Average Loan	\$13,739	\$13,485
13.2 Years	14 Years	Average Term	14.7 Years	14.7 Years
N/A	N/A	2.99%	17.54%	11.88%
85.22%	82.86%	3.49%	82.46%	88.12%
14.78%	17.14%	3.99%	N/A	N/A
79.35%		Approval Rate*	76.37%	
15.21%		Denial Rate*	19.27%	
5.45%		Denied Tier 1, didn't pursue Tier 2*	4.37%	

* Does not include applications pending review or withdrawn.

Figure 3-2. Green Jobs–Green New York Financing Loans Issued by Type, Quarterly.

Figure 3-2 illustrates the rate of loans issued for GJGNY Smart Energy Loans and GJGNY On-Bill Recovery Loans, by quarter.

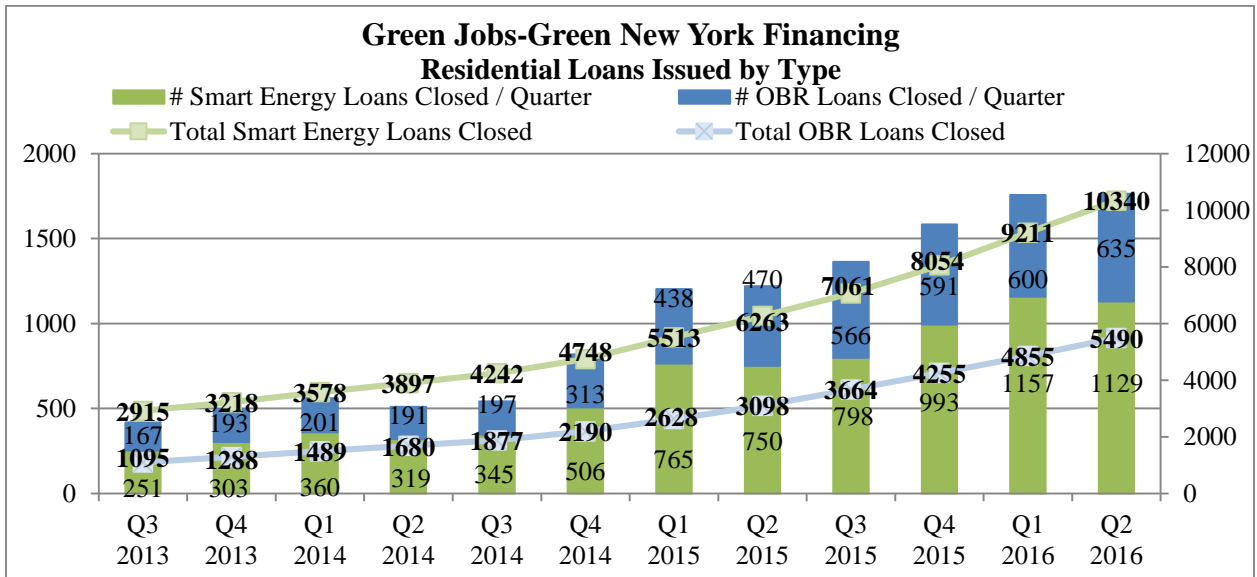


Figure 3-3. Green Jobs–Green New York Financing Loans Issued by Tier, Quarterly.

Figure 3-3 illustrates trends in GJGNY loans issued, distinguished between Tier 1 and Tier 2 loans, by quarter.

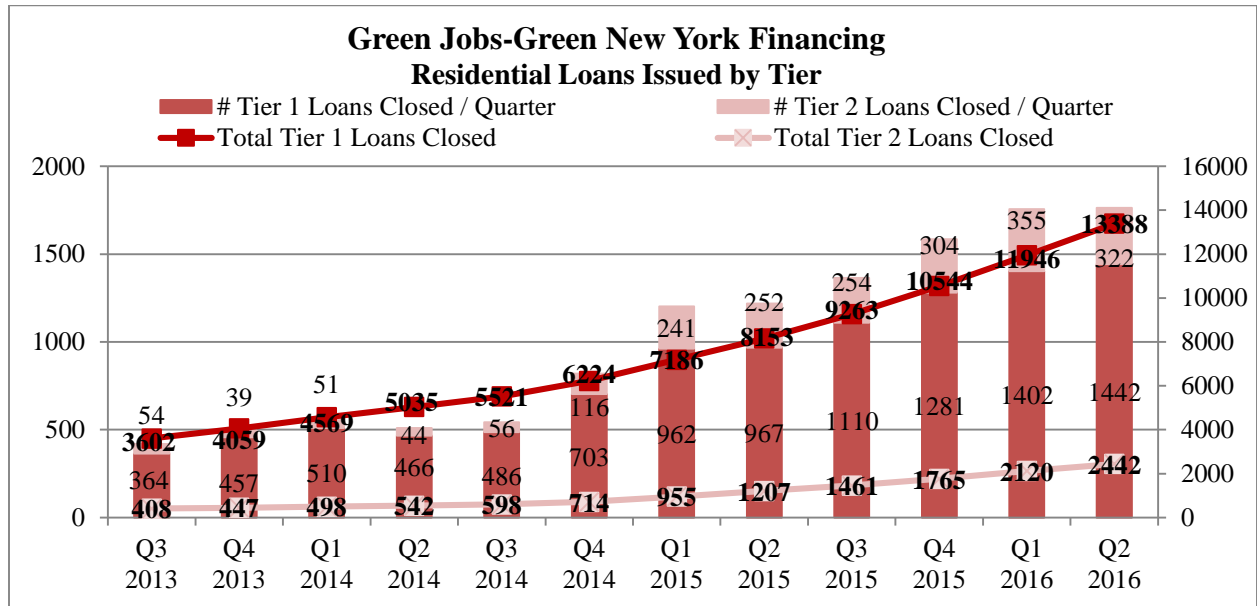


Figure 3-4. Green Jobs–Green New York Financing Loans Denied by Type, Quarterly.

Figure 3-4 illustrates trends in GJGNY loan denials, distinguished between Smart Energy Loans and On-Bill Recovery Loans, by quarter.

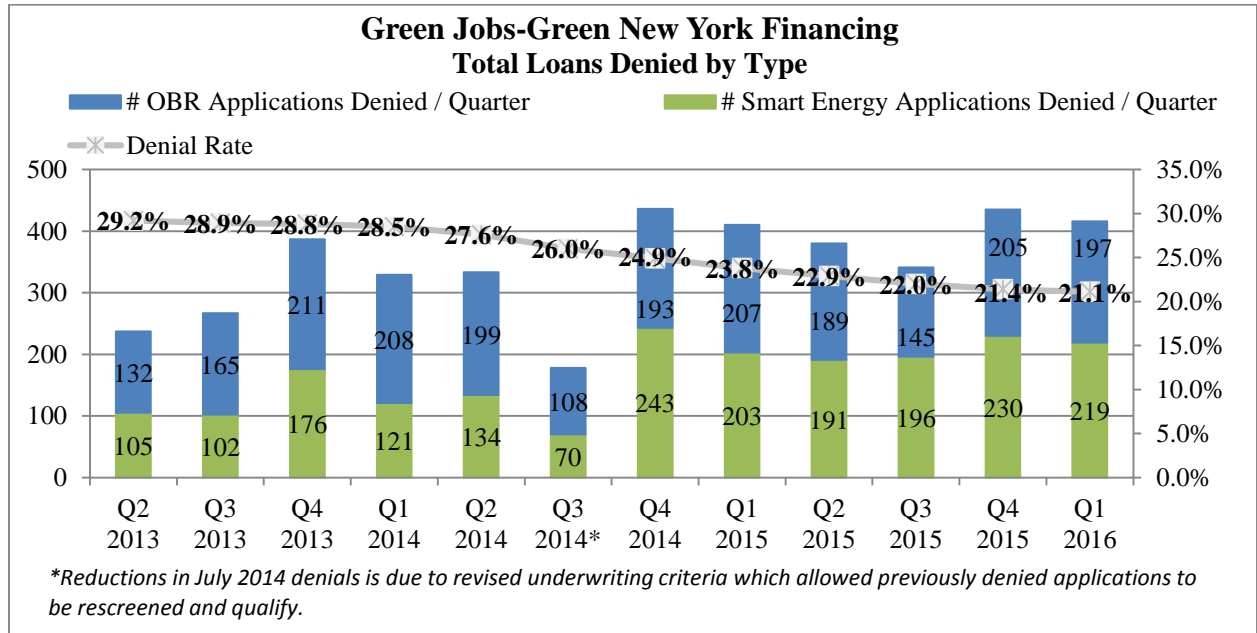


Figure 3-5. Green Jobs–Green New York Financing Loans Denied for Debt-to-Income Ratio, by Region.

Figure 3-5 illustrates regional differentiation for received GJGNY loan applications and loan denial rates. Over time, the loan denial rate, due to debt-to-income ratio, across all regions has dropped from 39.8 percent in November 2010 to 20.9 percent in June 2016.

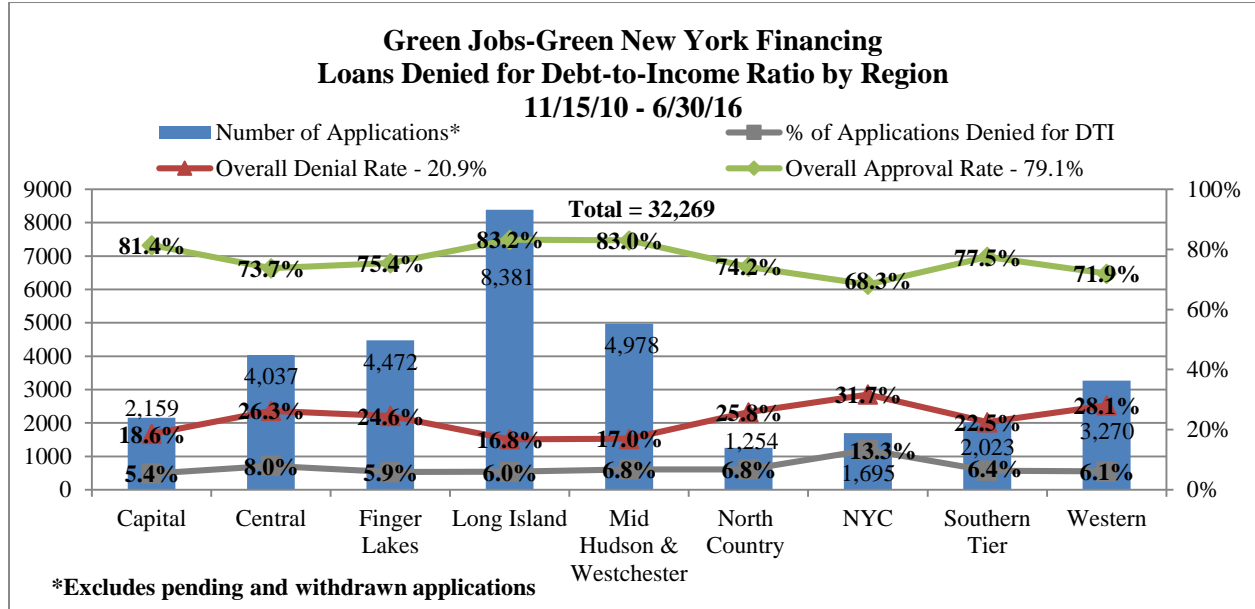
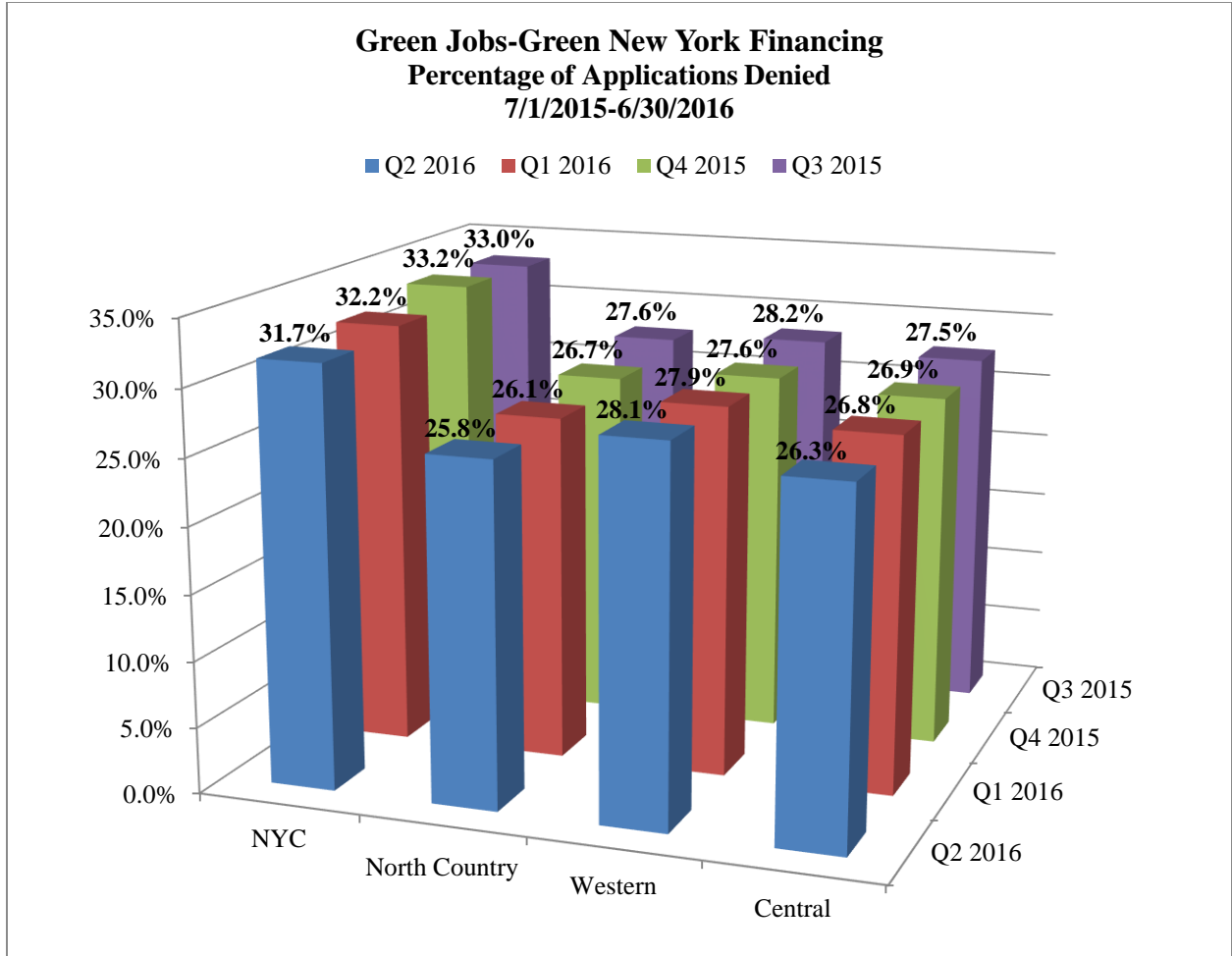


Figure 3-6. Green Jobs–Green New York Financing Percentage of Applications Denied, comparative by quarter.

Figure 3-6 illustrates comparative quarterly changes in loan denial rates. The four regions displayed represent those with the highest denial rates in the program.



3 Multifamily Energy Performance Portfolio

NYSERDA offers a portfolio of programs and incentives for owners, facility managers, developers, and condo/co-op boards of multifamily buildings with five or more units in New York State. NYSERDA’s programs make it easier to assess, fund, implement, and measure energy efficiency upgrades that improve building performance and save money.

4.1 Multifamily Energy Performance Assessments

Through June 2016, from the 333 approved assessment applications, 304 (91 percent) assessments have been completed.

Table 4-1. Multifamily Energy Performance Assessments.

Table 4-1 provides Multifamily Performance monthly and cumulative assessment figures.

Metric	June			Cumulative			
	Affordable Housing	Market Rate Housing	Monthly Total	Affordable Housing	Market Rate Housing	Program Total	Budget/ Goal
Received Assessment Applications	0	0	0	193	140	333	
Approved Assessment Applications	0	0	0	193	140	333	500
Assessment Funds Encumbered (\$)	0	0	0	2,342,960	1,120,987	3,463,947	
Assessment Funds Invoiced (\$)	0	0	0	1,291,100	\$694,930	1,986,030	3,000,000
Completed Assessments	0	0	0	170	134	304	400
Number of Projects Withdrawing from MPP after Assessment*	0	0	0	17	29	46	

*MPP Projects must achieve a minimum of 15 percent in energy savings. Projects may choose to proceed outside MPP. Some may choose smaller work scopes which will not achieve program standard and thus not be eligible for MPP and some may elect to access utility incentives. If energy efficiency projects are completed, building owners that have an authorized assessment would still be eligible to apply for GJGNY financing.

4.2 Multifamily Energy Performance Projects

Through June 2016, the Multifamily Energy Performance Program has completed 32,894 housing units with installed measures. Of those units with installed measures, 15,539 (47 percent) are associated with affordable housing.

Table 4-2. Multifamily Energy Performance Projects.

Table 4-2 provides Multifamily Performance monthly and cumulative project figures.

Metric	June			Cumulative		
	Affordable Housing	Market Rate Housing	Monthly Total	Affordable Housing	Market Rate Housing	Program Total
Projects in Pipeline*	0	0	0	193	140	333
Projects Contracted to have Measures Installed	0	0	0	193	140	333
Households Associated with Projects Contracted	0	0	0	32,785	32,817	65,602
Projects with Installed Measures (units)	0	0	0	15,539	17,355	32,894
kWh Savings of Installed Measures	0	0	0	13,810,878.6	4,103,148.2	17,914,027
MMBtu Savings of Installed Measures	0	0	0	198,280.1	177,455.9	375,736
Dollar Savings of Installed Measures	0	0	0	\$9,611,178.24	\$7,147,540.00	\$16,758,718.24
*Projects that receive GJGNY-supported assessments and/or financing may also receive incentives through the System Benefits Charge (SBC), Energy Efficiency Portfolio Standard (EEPS), Regional Green House Gas Initiative (RGGI), and/or utility programs, such that the projects' energy savings may not all be attributable solely to GJGNY.						

4.3 Multifamily Energy Performance Financing

As of June 2016, the Multifamily Performance Program has closed 22 loans with a total value of \$12,099,798. NYSERDA’s share of that total loan value is \$3,834,685.

Table 4-3. Multifamily Energy Performance Financing.

Table 4-3 provides Multifamily Performance monthly and cumulative financing figures.

Loan Status	June			Cumulative		
	Number	NYSERDA Share of Total Loan Value	Total Loan Value	Number	NYSERDA Share of Total Loan Value	Total Loan Value
Participation Agreements Approved	0	\$0	\$0	22	\$3,834,685	\$12,099,798
Loans Closed	0	\$0	\$0	22	\$3,834,685	\$12,099,798

5 Small Commercial Energy Efficiency Program

NYSERDA’s Small Commercial Energy Efficiency Program offers financial and technical assistance to help small businesses and not-for-profit organizations improve their energy efficiency and reduce their energy costs. This program offers free assessments to help identify economically viable improvements, (e.g. lighting, motors or thermostats) that may yield substantial annual energy savings and two low-interest loan options to finance energy efficiency projects. The first one is On-Bill Recovery Financing, which makes it possible for small businesses and nonprofits to use the savings on their energy bills to pay for their energy efficiency upgrades. The second one is the Participation Loan, where NYSERDA partners with lenders across New York State to help small businesses and nonprofits access low-interest financing for energy efficiency improvements.

The Small Commercial Energy Efficiency Program continues to improve processes and services that enable Program participants to increase project installations resulting from energy assessments. This includes improving the communication of energy assessment results to small business and nonprofit customers, providing additional follow-up services to support implementation, and increasing outreach to lenders in order to raise lender awareness and increase lender participation in Small Commercial Energy Efficiency Financing made available by GJGNY. In addition, eligible small business and not-for-profit customers participating in NYSERDA’s NY-Sun Solar PV Incentive Program can now access low-interest GJGNY financing to install solar PV systems of up to 200 kW.

5.1 Small Commercial Energy Efficiency Assessments

Through June 2016, the Small Commercial Energy Efficiency Program has received 4,230 assessment applications. Of those received applications, 3,906 (92 percent) have resulted in completed assessments.

Table 5-1. Small Commercial Energy Efficiency Assessments.

Table 5-1 provides Small Commercial Energy Efficiency monthly and cumulative assessment figures.

Metric	June			Program Cumulative		
	GJGNY	ARRA*	Monthly Total	GJGNY	ARRA*	Program Total
Received Assessment Applications	28	0	28	3,296	934	4,230
Completed Assessments	33	0	33	3,057	849	3,906

*The GJGNY Act of 2009 restricts the provision of GJGNY-funded energy assessments to small business and not-for-profit organizations with 10 employees or less. American Recovery and Reinvestment Act of 2009 (ARRA) funds were used for eligible small business and not-for-profit organizations that have more than ten employees. ARRA funding expired on September 30, 2013.

5.2 Small Commercial Energy Efficiency Projects

Through June 2016, the Small Commercial Energy Efficiency Program estimates 1,719 project completions as a result of GJGNY funded assessments.

Table 5-2. Small Commercial Energy Efficiency Projects.

Table 5-2 provides an estimate of Small Commercial Energy Efficiency monthly and cumulative project figures.

Metric	June	GJGNY Program Cumulative
Estimated Projects Completed*	15	1719
*The 2015 Small Commercial Energy Efficiency Program Impact Evaluation found that 44 percent of the energy savings recommended through program audits were reported to be implemented. Estimated projects completed are inclusive of those that used ARRA funds referenced in Table 5-1 above.		

5.3 Small Commercial Energy Efficiency Financing

Through June 2016, the Small Commercial Energy Efficiency Program has closed 50 loans with a total value of \$2,604,877. NYSERDA’s share of that total loan value is \$1,550,843.

Table 5-3. Small Commercial Energy Efficiency Financing.

Table 5-3 provides Small Commercial Energy Efficiency monthly and cumulative financing figures.

Loan Status	June			Program Cumulative		
	Number	NYSERDA Share of Total Loan Value	Total Loan Value**	Number	NYSERDA Share of Total Loan Value	Total Loan Value**
Applications Approved*						
Participation Loans	0	\$0	\$0	110	\$2,305,144	\$4,961,700
On-Bill Recovery	0	\$0	\$0	68	\$2,074,979	\$2,751,835
Loans Closed						
Participation Loans	0	\$0	\$0	27	\$868,998	\$1,844,416
On-Bill Recovery	1	\$14,396	\$15,995	23	\$681,845	\$760,461
Total	1	\$14,396	\$15,995	50	\$1,550,843	\$2,604,877
The Small Commercial Energy Efficiency Financing Program has 13 participating lenders.						
* Customer applications are assessed for both Participation Loan and On-Bill Recovery Loan eligibility prior to approval. Approved application values are inclusive of loans that have moved forward to closure.						
**The total loan value represents the total value of the loan issued by the lender to the borrower. The total loan value may include financing for non-energy efficiency projects. NYSERDA's share of the total loan value represents 50% of the total energy project cost or \$50,000, whichever is less.						

6 Evaluation

The overarching goals of Evaluation are to provide objective and credible information that supports optimum program operation and outcomes, as well as program accountability. Three major types of evaluation are implemented for the GJGNY program. Process evaluation provides information to support program operations by addressing program efficiency and effectiveness, satisfaction and barriers to participation, among other issues. Impact evaluation provides information to help understand actual program impact and improve energy impact estimates, including economic, environmental, and non-energy benefits; in doing so it supports program accountability. Market evaluation also provides information to support program operations and accountability by characterizing and assessing target markets for programs.

Evaluation Activities Currently Underway

Two evaluations are nearing completion and one is currently underway.

- NYSERDA evaluation contractors continue to work toward finalizing an evaluation of the Home Performance with ENERGY STAR (HPwES) program, which includes a process evaluation, market characterization, and an analysis of CBO efforts. Additionally, an impact assessment of the HPwES program is underway. In this impact study, evaluators assessed the energy-saving impacts associated with homeowners who received a GJGNY audit but did not pursue participation in the NYSERDA residential programs. NYSERDA is working toward having the HPwES and GJGNY-related evaluation results available in mid-2016.
- An evaluation of the GJGNY Jobs impacts is currently underway. This study is designed to update the GJGNY Jobs analysis that was conducted in 2013. This GJGNY Jobs assessment will be conducted using a phased approach. Phase 1 involves primary data collection via telephone and web-based surveys of various GJGNY market actors and the Phase 2 component of the evaluation includes an update to the 2013 macroeconomic assessment of indirect jobs. This evaluation is currently in the Phase 1 stage; surveys and in-depth interviews are nearly complete and data cleaning has begun. Primary data collection with program participants launched late April 2016 and continued through July 2016. Phase 2 analysis, utilizing primary data collected in Phase 1, is planned to begin August 2016. NYSERDA will work toward a final report in November of 2016.